

Dr S Phillips, Dr M Patel and Dr A Patel Surgery  
266 Lea Bridge Road, Leyton E10 7LD

Minutes for Patient Participation Group Meeting:

**01/02/2018**

SK started the meeting by reviewing the minutes of last year's meetings.

SK started by discussing the surgery opening times. SK said the surgery will now be open from 8am every morning except Wednesday when it is open from 7am. The surgery will now be closing at 1pm-2pm for lunch every day. The surgery closing time is 6:30pm.

All participants were very happy about this.

SM suggested that we promote our opening times by placing posters on walls and updated surgery leaflet. SK said there is a poster on the front door stating opening and closing times and surgery leaflets are now up to date.

SK also said, she would send out patients text messages to inform them on the new surgery hours.

**EPS prescription**

SK started by telling the patients what EPS prescription was and how it benefits patients.

BH said this was very good as she works far and it would be easier for her to request her prescription through her nominated pharmacy.

SM mentioned how do you get nominated for a pharmacy?

SK said you would discuss it with your nearest pharmacy and we could simply add your nominated pharmacy onto your record and your prescriptions would automatically be sent to your pharmacy when requested.

SK also mentions, controlled drugs cannot go through EPS prescribing.

SM said how will the elderly get their controlled medications?

SK said the patient would request it through their pharmacy and then the pharmacy would request it on the patient's behalf. The pharmacy would then arrange for a collection.

Overall all patients in attendance were very happy about this and had no further comments,.

Will arrange next meeting in 3 months' time.