

Dr S Phillips, Dr M Patel and Dr A Patel Surgery
266 Lea Bridge Road, Leyton E10 7LD

Minutes for Patient Participation Group Meeting:

21/02/19

SK started meeting by reviewing previous meeting minutes.

Medication Reviews

SM suggested that it would be a good idea for patients to have regular reviews regarding medication and general health check reviews.

SK said patients are more than welcome to arrange appointment with our doctors and nurse for medication reviews and health checks. We do otherwise send letters to patients to arrange appointments once they have had their blood tests done, in order to discuss the results.

SM said this was really good, however she felt we need to pay more attention to patients that are on controlled medication. SK then said patients on controlled medication are being monitored by the doctors at the practice and they send regular blood test checks for these patients, especially patients on Warfarin.

GP

SK mentioned that Dr Patel will be retiring from the surgery and in replacement we will be getting a female GP.

All attendees were very happy about this, as they felt the surgery needed a female GP besides the Nurse, who they felt was doing a very good job.

Blood Test Clinic

CK wanted to know if blood tests could be done at the practice.

SK said we do make exceptions for patients that are unable to attend the blood test clinics. However we do not hold a specific blood test clinic in the surgery.

SM said it is quite difficult to arrange blood tests in other clinics and it would be good if the Nurse did this. SK said it's something we do not do at the surgery, however exceptions are made for the elderly.

Decorating

SH said the outside surgery needs brightening as the surgery looks very dull. SK said, the surgery was recently painting inside. SH said the outside surgery needed updating. SK said

she would bring this to the attention of the practice manager and partners in the next general meeting.

All attendees were very happy with our service we provide and felt the surgery and doctors are doing very well.

SK said she will arrange another PPG meeting in a months' time.